

How to **schedule** a telehealth appointment

This is a quick tutorial for scheduling a telehealth visit through Mount Nittany Health's patient portal, "My Mount Nittany Health."

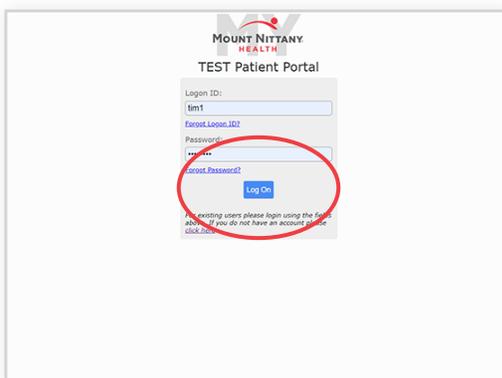
In order to begin, you must be a My Mount Nittany Health portal user.

If you are not, please see the first informational handout in this series, "How to enroll in and log on to the patient portal, My Mount Nittany Health."

You can schedule a telehealth visit in one of two ways:

- 1:** Call your provider and request a telehealth visit
- 2:** Request a telehealth appointment through Mount Nittany Health's patient portal

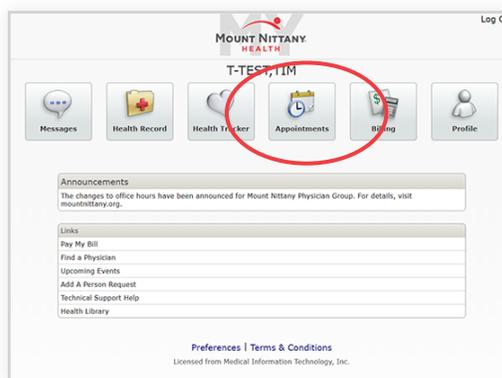
TELEHEALTH VISITS



STEP

1

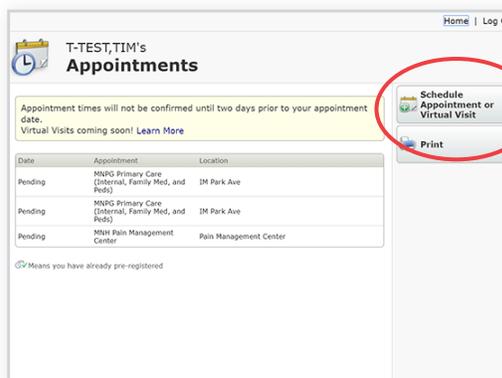
To start, log on to the portal.



STEP

2

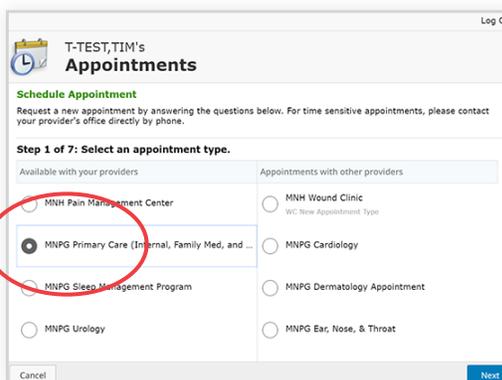
Click "Appointments."



STEP

3

Select "Schedule Appointment or Virtual Visit."



STEP

4

Select an appointment type.

How to **schedule** a telehealth appointment

Continued

T-TEST, TIM's Appointments

Schedule Appointment
Request a new appointment by answering the questions below. For time sensitive appointments, please contact your provider's office directly by phone.

Step 2 of 7: Select a provider and office location for your MNPQ Primary Care (Internal, Family Med, and Peds)

Provider	Location	Request Appointment
Balabanova-Tsarnakova, RV, MD	IM Park Ave	Request Appointment
Hester, Christopher E., MD	IM Bellefonte	Request Appointment
Pro, Jeffrey W., MD	IM Park Ave	Request Appointment

Select a different location or provider

Cancel Back Next

STEP 5
Select a provider.

T-TEST, TIM's Appointments

Schedule Appointment
Request a new appointment by answering the questions below. For time sensitive appointments, please contact your provider's office directly by phone.

Step 6 of 7: Specify your date preferences for your MNPQ Primary Care (Internal, Family Med, and Peds)

No preference, next available

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
AM	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
PM	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Additional Comments

Cancel Back Next

STEP 6
Select your preferred day of the week and time for your visit.

T-TEST, TIM's Appointments

Schedule Appointment
Request a new appointment by answering the questions below. For time sensitive appointments, please contact your provider's office directly by phone.

Step 7 of 7: Confirm appointment request

MNPQ Primary Care (Internal, Family Med, and Peds)
Request Pending

Hester, Christopher E., MD
IM Bellefonte

What is the reason for your appointment?
wellness check

How should we contact you if there are any questions about your appointments?
 Cell Phone: 814-349-8876
 Other

Comments
Telehealth visit

Cancel Back Submit

STEP 7
In the Comments section, type: "Telehealth visit."

TELEHEALTH VISITS



T-TEST, TIM's Appointments

Schedule Appointment
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Step 7 of 7: Confirm appointment request

MNPQ Primary Care (Internal, Family Med, and Peds)
Request Pending

Hester, Christopher E., MD
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What is the reason for your appointment?
wellness check

How should we contact you if there are any questions about your appointments?
 Cell Phone: 814-349-8876
 Other

Comments
Telehealth visit

Cancel Back Submit

STEP 8
Click "Submit."
You will receive a call from the practice to confirm your appointment.